



HENRY PEREZ

QA LEAD · QUALITY ENGINEERING LEAD

Test Strategy · Team Leadership · Quality Transformation · International Experience

PROFESSIONAL SUMMARY

QA Lead with 10+ years of experience in quality engineering, test strategy design, and technical team leadership across international high-profile projects. Led QA initiatives for global enterprises including CNN (Turner) and Santander UK, defining testing strategies, tech stacks, and quality gates from the ground up. Proven track record driving continuous improvement and QA transformations, from framework migrations to methodology shifts. Hands-on leader combining strategic thinking with deep technical expertise in automation, shift-left testing, and modern quality engineering practices. 10+ years of full English-language professional experience working directly with international clients and distributed teams.

10+

Years in QA & Quality Engineering

~95%

Regression Time Reduction (Santander UK)

4 yrs

Leading QA at CNN U.S. Elections

LEADERSHIP EXPERIENCE

Globant · Santander UK QA LEAD

May 2025 – Present

QA LEAD · DIGITAL OBSOLESCENCE PROGRAM

Supporting multiple teams within Santander UK's Digital Obsolescence area · Direct client engagement

- Own QA strategy across multiple teams, analyzing current quality state and redefining test strategies for each team in the Digital Obsolescence program
- Define the QA technology stack and design automation frameworks from scratch tailored to each team's needs
- Built Playwright-based E2E and API automation framework that reduced regression execution time by ~95%
- Reached 80% E2E coverage on core user journeys, modernizing 60+ obsolete manual tests into automated assets
- Scaled performance testing capability from 0 to 3 production-ready suites (JMeter, Postman, Bruno Collections)
- Act as direct technical point of contact with UK-based client stakeholders in a fully English-speaking, Agile/Scrum environment
- Implemented Shift-Left Testing practices and AI-assisted workflows (GitHub Copilot) to accelerate delivery without compromising quality

Globant · Turner – CNN QA LEAD

Sep 2017 – May 2021

QA LEAD · U.S. ELECTIONS PLATFORM (SR. QA ANALYST TITLE)

Led QA team of 3 within a 12-person cross-functional team · 4-year high-visibility international project

- Led QA team of 3 people for 4 years on CNN's U.S. Elections platform, a high-stakes, high-visibility international product
- Reported directly to Product Owner and Project Manager representing Turner/CNN executive stakeholders
- Owned the overall Quality Plan: authored and maintained the master Test Plan, risk register, and QA sign-off documents for every sprint
- Defined the QA technology stack for the project and conducted technical interviews for all new QA hires joining the team
- Drove a methodology transformation: proposed and implemented a shift from classic Scrum to Kanplan (Kanban + Scrum backlog hybrid), improving delivery predictability and flow
- Defined and tracked quality KPIs: QA-vs-Production bug leakage, flaky test rates, and sprint story-point completion
- Partially onsite at CNN Atlanta, coordinating testing activities directly with US-based development and business teams

CONTACT

EMAIL

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LINKEDIN

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GITHUB

github.com/hlperez07

CORE COMPETENCIES

- QA Strategy & Planning
- Team Leadership & Mentoring
- Quality Engineering
- Test Automation Architecture
- Shift-Left Testing
- Continuous Improvement
- Risk Management
- Agile Transformation

TECHNICAL SKILLS

Automation & Testing

- Playwright
- Cypress
- Selenium
- Postman
- JMeter
- BDD / Cucumber

Programming

- TypeScript
- JavaScript
- Java

ALM & Process

- Jira
- X-Ray
- Zephyr
- TestRail
- Scrum / Kanban

CI/CD & DevOps

- GitHub Actions
- GitLab CI
- Jenkins
- GitHub Copilot

LANGUAGES

Spanish — Native

English — C1 Advanced (10+ years)

EDUCATION

System Engineer

Technological University of Pereira · 2011

- ▶ Managed defects and test cycles using Jira and X-Ray; established quality metrics and reporting procedures aligned with enterprise standards

ADDITIONAL PROFESSIONAL EXPERIENCE

BairesDev

Oct 2022 – May 2025

TEST AUTOMATION ENGINEER – REMOTE

- ▶ **Project: Kinesso** (Nov 2024 – May 2025) — E2E automation with Playwright, API testing with Postman, defect management in Jira/Zephyr
- ▶ **Project: Windifferent** (Oct 2022 – Sep 2024) — API automation (Postman) and regression suites (Cypress); led **framework migration from Selenium-Java to Playwright**

Xcede

Sep 2023 – Sep 2024

TEST AUTOMATION ENGINEER – REMOTE

- ▶ Led the **refactoring and framework migration from Cypress to Playwright**, improving maintainability and execution stability
- ▶ Implemented automated testing for UI and APIs with full defect tracking workflow in Jira

Magentrix · GAP (Abrigo & DELL-MSDF)

May 2021 – Oct 2022

QA AUTOMATION – REMOTE

- ▶ Designed and maintained E2E and API automation (Cypress, Playwright, Postman) with BDD scenarios (Cucumber)
- ▶ Collaborated with cross-functional teams to integrate quality early in the development lifecycle

UNO+UNO · INDRA SISTEMAS

Aug 2013 – Sep 2017

BUSINESS PROCESS & SOFTWARE ENGINEER

- ▶ Early-career technical roles in software engineering and business process support — foundation for transition into Quality Engineering